

SIP Phone Support (SPS)

Microsoft[®] Lync[™] - IP Phones

Microsoft Unified Communications (UC)

Quick Guide

Upgrading the Zend[®] Server for SIP Phone Support (SPS)



Microsoft Partner
Gold Communications



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This document describes how to upgrade the Zend server component used by the SIP Phone Support (SPS).

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Related Documentation

Manuals Name
SPS for Lync Quick Start Guide

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1 Introduction

This document describes how to upgrade the Zend Server module to the Zend Server version 6.3.0.

The Zend Server module is used by the SIP Phone Support (SPS) Web Admin.

This upgrade procedure is only relevant to customers using a Zend server with a version below 6.3.0.

Zend version 6.3 upgrades the following three components:

- OpenSSL
- PHP
- Apache

**Important:**

- Please read this guide before you start with the upgrade procedure.
- Please make sure you download all the required software before you start.

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2 Upgrading the Zend Server

This section shows how to upgrade the Zend server. To upgrade, you must first download Zend_6.3 (see Section 2.1), then install the Zend server on the SPS server (see Section 2.2), and then finally re-install the SPS Web Admin (see Section 2.3) before logging in.

2.1 Downloading Zend_6.3

You must download the Zend_6.3 from AudioCodes' FTP to your computer. Use the following link and login information:

ftp://ftp.audiocodes.com/Zend_6_3/

User Name: **sps-read**

Password: **note3d**

2.2 Installing the Zend Server on the SPS Server

This section shows how to install the Zend server on the SPS server.

➤ **To install the Zend Server on the SPS Server:**

1. Copy the Zend installation file to a temporary directory on the SPS server.
2. Run the Zend server installation file *ZendServer-6.3.0-php-5.3.28-Windows_x86.exe*.

Note that during the Zend installation you'll receive messages you should ignore.

The first is:



The second is:



2.3 Re-installing SPS Web Admin

You need to re-install the SPS Web Admin.



Note: Re-install it with the same version it was previously installed.

- **To re-install the SPS Web Admin:**
 1. Either run the web admin setup file [manual install]
 - OR-
 2. Use the SPS wizard ([automatic install])
- **To open the Web Admin:**
 1. Insert the SPS' IP into the browser (double-click the link).

Figure 2-1: Opening the Web Admin

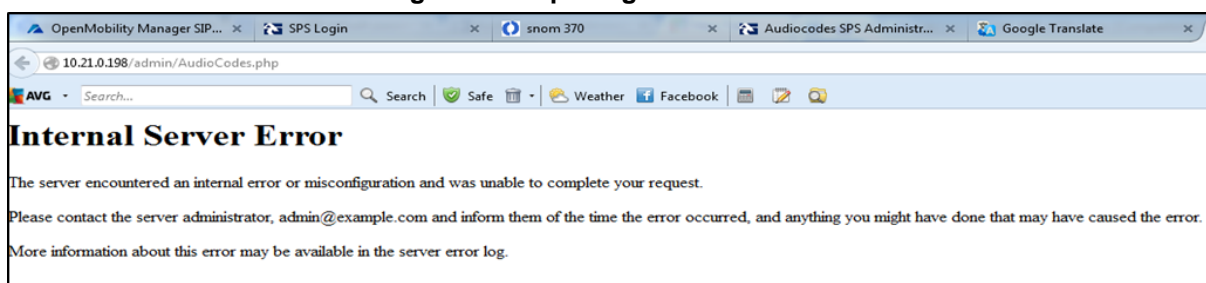
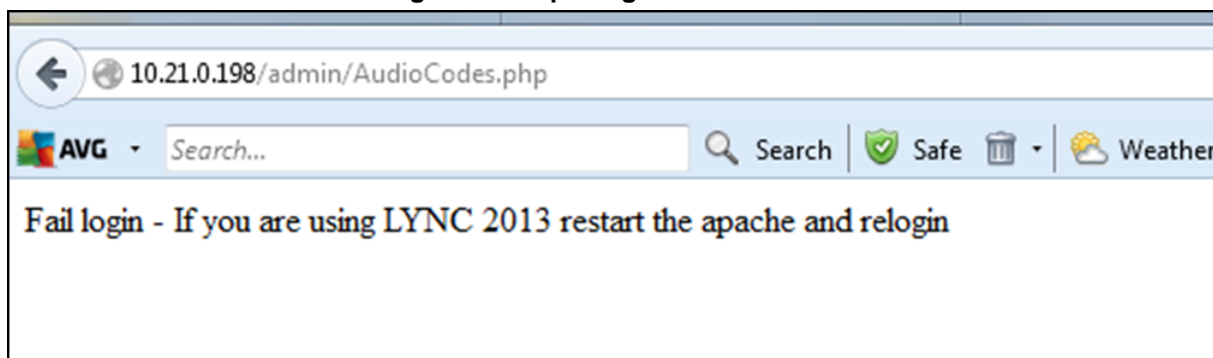
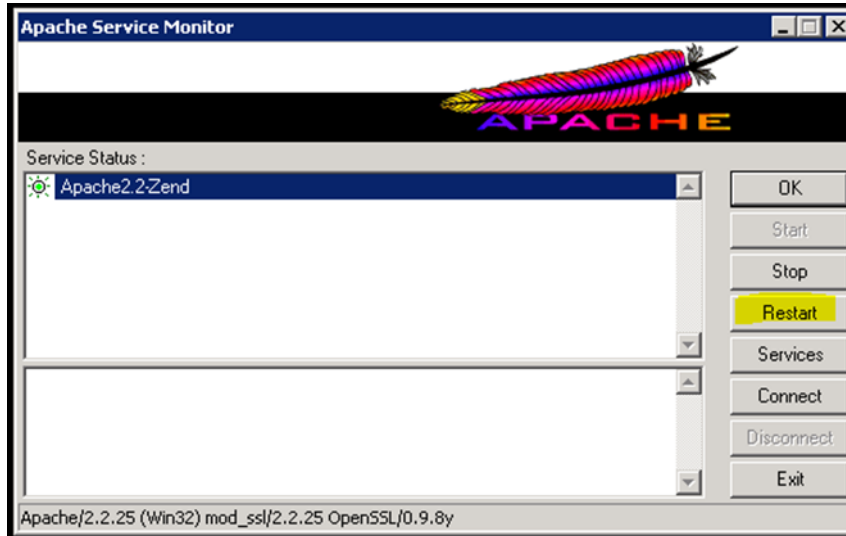


Figure 2-2: Opening the Web Admin



2. When the above message is displayed, restart the Apache Zend server and re-login to SPS.

Figure 2-3: Opening the Web Admin - Apache



2.4 Login to the SPS

Make sure you successfully log in to the SPS Admin.



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