

Locating the Serial Number and Product Key

This document describes how to locate the Serial Number and Product Key of AudioCodes Session Border Controllers (SBC) and Media Gateways.

Mediant Software and Mediant 9000 SBCs

On Mediant Software and Mediant 9000 SBCs:

- The **Product Key** identifies your specific purchase for the purpose of subsequent communication with AudioCodes (for example, for support and software upgrades).

The Product Key is provided in the Order Confirmation email sent to you by AudioCodes upon your purchase, as shown in the example below:

Dear Customer,

Customer PO# 12345
Order # 123456 , Line # 1
Ordered CPN: MSW/HIGH

Product Key Details:

Please note that products with same redundant pair should be installed together as redundant key.

Application	Product Key	Redundant Pair
Embedded (S/W SBC)	LC376CAD7FF01WR3	
Embedded (S/W SBC)	YDABF41BFFF01AY7	

- The **Serial Number** (also named *fingerprint*) uniquely identifies the software installation. The Serial Number (Fingerprint) is displayed in the product's Web interface on the Device Information page (Monitor menu > Summary folder > Device Information).

Device Information

GENERAL SETTINGS	
MAC Address:	00155d913488
Serial Number:	80796304663584
Product Key:	
Board Type:	79
Device Up Time:	29d:7h:58m:49.30s
Device Administrative State:	Unlocked
Device Operational State:	Enabled
Flash Size [Mbytes]:	0
RAM Size [Mbytes]:	3789
CPU Speed [MHz]:	2094

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SBC and Media Gateway Appliances

On SBCs and Media Gateways Appliances (i.e., hardware devices):

- The **Product Key** is the chassis' unique identifier. It can be obtained from:
 - The Packing List
 - The device's Web Interface
 - The chassis and carton sticker labels (Product Label)
- The **Serial Number** is the identifier of the CPU module. It can be obtained from:
 - The device's Web Interface (Web Interface)
 - The product/carton labels (Product Label)

Packing List

The **Product Key** is available in the Packing List provided with the appliances, as shown in the example below:

Order Line #	Item	Description	UOM	Quantity Requested	Quantity Shipped	Customer Part #
2.1	CPN HW:	M800B-V-1ET-4L Mediant 800B with a single E1/T1 interface 15 Units				
2.1.9	RACR00002	POWER CORD AC 3 WIRE IEC-320 ISRAELI TYPE	EA	15	15	
2.1.7	LTRT17405	Mediant 800 MSBG Regulatory Information - HEBREW (2nd Ed.)	EA	15	15	
2.1.3	GGWM00153	M800B/4LAN/E1T1 Unit net weight is 1.85 KG	EA	15	15	
Country of Origin:		People's Republic of China				
Serials/Product Keys:		DT3425019	DT3425020	DT3425021	DT3425022	DT3425023
		DT3425023	DT3425024	DT3425025	DT3425026	DT3425027
		DT3425027	DT3425028	DT3425030	DT3425031	DT3425032
		DT3425032	DT3425033	DT3425034		

Web Interface

The **Product Key** and **Serial Number** are displayed in the device's Web interface on the Device Information page (Monitor menu > Summary folder > Device Information).

Device Information

GENERAL SETTINGS	
MAC Address:	00908fb5a602
Serial Number:	11904514
Product Key:	DT3378819
Board Type:	72
Device Up Time:	83d:18h:17m:28.32s
Device Administrative State:	Unlocked
Device Operational State:	Enabled
Flash Size [Mbytes]:	128
RAM Size [Mbytes]:	1024
CPU Speed [MHz]:	700

Chassis and Carton Sticker Labels

The **Product Key** and **Serial Number** are also located on the sticker label on the rear side of the product's chassis and on the sticker label on the product's carton as shown in the examples below.

■ Chassis Sticker Label:

audiocodes

SS:1096.0
FCC/USA APPROVED
US 6NPIS00BOX500
US 6npDDNANPX-500
US 6npDDNANTWM-2
IC:3808A-800B

型号: Mediant 800B 产品名称: 语音网关
规格: 100-240VAC, 50-60Hz, 4A
MODEL: Mediant 800B
M800B/4LAN/E1T1/4FXO/Celeron
P/N: GGWM12345
REV: P01
MADE IN XXXX

Product Key → Product Key:DTXXXXXX

Serial Number → S/N: DXXXXXX

警告
此为A级产品, 在生活环境中, 该产品可能会造成无线电干扰, 在这种情况下, 可能需要用户对于扰采取切实可行的措施, 仅适用于海拔2000米及以下地区安全使用, 仅适用于非热带气候条件下安全使用

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

CAN ICES-3(A)/NMB-3(A)

この装置は、クラスA電磁気的妨害装置です。この装置が家庭環境で使用される場合、有害な電磁気的妨害を引き起こす可能性があります。この場合には、使用者が適切な対策を講ずるよう要請される場合があります。 VCCI A

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■ Carton Sticker Label:

