

Simplified Web Calling for Contact Centers and Service Providers

The **AudioCodes WebRTC** solution is a quick and straightforward way for contact centers and service providers to supply intuitive and high-quality web calling functionality to their service centers.

From implementing a simple click-to-call button on a consumer website or mobile app, right up to a fully featured agent client for voice and video calls, the AudioCodes WebRTC solution provides all the building blocks that you need to get web calling services up and running quickly and easily.



Simple and scalable

A single WebRTC device, either virtual or hardware-based, seamlessly scalable from just a few sessions to several thousand



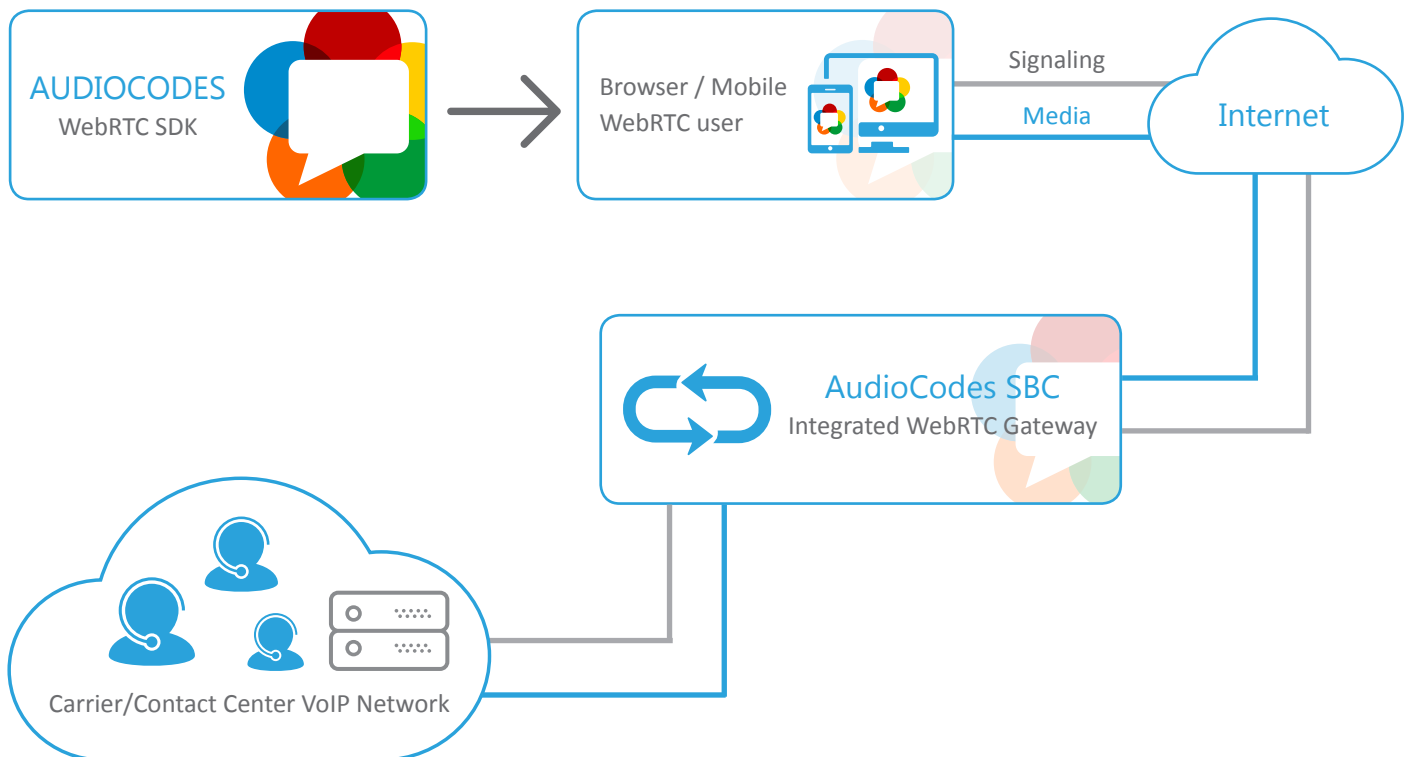
Powerful and robust

The WebRTC solution is fully integrated in AudioCodes Mediant session border controllers and inherits the SBCs' strong security, high availability and transcoding capabilities



Easy to install

The Client SDK facilitates the quick integration of the WebRTC solution into client websites or Android and iOS mobile apps



Specifications

WebRTC Gateway					
Deployment method	VMWare	KVM	AWS	Mediant 9000	Mediant 4000
WebRTC sessions	2,700	3,500	3,000 (20,000 on roadmap)	5,000 (20K on roadmap)	1,000
WebRTC OPUS to G.711 transcoding	325	3,500	3,000 (20,000 on roadmap)	1,050 integrated or unlimited with MTC	1,000

Fully featured, single instance WebRTC gateway. The WebRTC gateway is integrated with the SBC and includes both signaling and media capabilities.

ICE Lite support

DTLS and SRTP support

SIP over WebSocket

High availability

WebRTC recording (using standard SIPREC protocol)

Client WebRTC SDK for Web, iOS and Android

Supported mobile platforms	Web (HTML5), iOS and Android
Supported features	Voice and video calls, outgoing and incoming calls
Client authentication	SIP Digest and OAuth**

Web SDK	
Supported browsers	Chrome, Firefox, Safari*, Edge*
Session rehydration	Hitting refresh page (F5) on browser causes only a short pause in a call, after which the call is resumed.
Logging	Callback API for detailed SDK logs
Georedundancy	SDK hops between SBCs if one is not available
Size	Lightweight. Only 320KB.

Web click-to-call widget. An SDK wrapper which allows click-to-call button integration into a website with just a few lines of code.

iOS and Android SDK	
Native SDK (not a 'Web View' implementation) for optimal user experience	

Push notification for incoming calls **

About AudioCodes

AudioCodes Ltd. (NasdaqGS: AUCD) is a leading vendor of advanced voice networking and media processing solutions for the digital workplace. With a commitment to the human voice deeply embedded in its DNA, AudioCodes enables enterprises and service providers to build and operate all-IP voice networks for unified communications, contact centers and hosted business services. AudioCodes' wide range of innovative products, solutions and services are used by large multinational enterprises and leading tier one operators worldwide.

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* Planned for May 2018

** Available in Q4 2018