





AudioCodes Academy Empowering Your Networking Experts!

AudioCodes Academy offers a comprehensive set of technical training courses for AudioCodes’ partners and customers. By providing several levels of certification, distinct training programs and a combination of theory and hands-on studies, the academy is built to help system integrators, resellers, and distributors equip their people with the necessary skills to deploy and maintain AudioCodes networking technology in the field.

AudioCodes Career Certifications


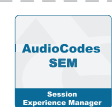
AudioCodes Academy includes three levels of certification. These certifications count towards the necessary requirements to become an **AudioCodes Channel Partner** with Silver or Gold level.



<p>AUDICODES CERTIFIED ASSOCIATE</p> 	<p>ACA is the first level of certification, combining elementary and intermediate training, divided into three distinct programs.</p>
<p>AUDICODES CERTIFIED PROFESSIONAL</p> 	<p>Built on top of the ACA certification, ACP includes in-depth training in a selected program, one out of three distinct programs.</p>

Comprehensive Training Curriculum

AudioCodes training programs and courses are designed to share the necessary knowledge with our trainees, enabling them to develop their careers and gain the ability to install, integrate and support our solutions at their customers’ sites.

As illustrated below, the curriculum features three career programs representing AudioCodes’ main solutions and products offering:

	<p>AudioCodes Element Management System - EMS</p>
	<p>AudioCodes Session Experience Manager - SEM</p>

	Microsoft UC Career	Media Gateway Career	E-SBC Career
	<p>AudioCodes Solutions in Microsoft Skype for Business Environment - Essentials & Configuration</p>	<p>AudioCodes Mediant 3000 Gateway</p> <p>AudioCodes Basic SIP CPE</p>	<p>Enterprise Session Border Controller (E-SBC) - Essentials & Configuration</p> <p>Alcatel-Lucent OpenTouch™ Enterprise Session Border Controller (E-SBC)</p> <p>Genesys Enterprise Session Border Controller</p>
	<p>AudioCodes Solutions in Microsoft Skype for Business Environment - Advanced</p>		<p>AudioCodes Enterprise Session Border Controllers (E-SBC) - Advanced</p>

Flexible Course Delivery

At AudioCodes we understand the different needs and characteristics of our partners and customers. As AudioCodes solutions are implemented worldwide in a variety of vertical enterprise markets, distinct types of service provider networks and unique architectural settings, AudioCodes Academy courses can be tailored in content, duration, location and timing to specific customer environments and needs.

All of AudioCodes Academy's courses are delivered at each one of AudioCodes' six regional training sites in North America, Latin America, Europe (two sites), Middle-East, and Asia-Pacific. Some of the classes can be delivered at the customer's premises anywhere in the world, provided that these sites meet training course requirements.

Engaging Learning Experience

AudioCodes Academy incorporates advanced learning methods that are built to provide an engaging experience and effective learning sessions. Our seasoned instructors and small classes give the trainees a structured learning format of theory and hands-on labs along with personal attention to individuals' questions and needs.

The following are the types of training models that are utilized by AudioCodes Academy:

Instructor-Led Training (ILT)

Instructor-Led Training is an in-class course and the most common training model. Lectures and demonstrations are given by the academy instructor, working side-by-side with the trainees. This type of course is offered at AudioCodes training facilities and also at customers' training facilities.

Offline Web-Based Training (WBT)

Offline WBT is an e-Learning model that enables the trainees to learn by themselves in their preferred time and place, and evaluate their knowledge with a user-friendly multimedia course.

Online Web-Based Training (WBT)

This online e-Learning model is a synchronous live multimedia session enabling rapid delivery of specific training content to trainees worldwide. This type of training includes a remote access to AudioCodes devices for setup and monitoring, along with the cost saving of eliminated travel.

Technical webinars

Public technical webinars feature a live remote instructor who teaches and demonstrates setting up AudioCodes devices to trainees as a pre-scheduled event to larger audience.



AudioCodes Technical Trainer Program

AudioCodes' Authorized Technical Training Program prepares and certifies trainers to deliver AudioCodes' Academy courses on behalf of AudioCodes to distributors, resellers and end users. The program is intended for partners who have a longstanding cooperative agreement with AudioCodes and have the facilities required for training.

Contact us

For more information on AudioCodes Academy and our course catalog, visit www.audiocodes.com/training or e-mail training@audiocodes.com

For a list of upcoming AudioCodes Academy courses, visit <http://www.audiocodes.com/events/technical-training>

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