

# Product Notice #0492



## Release of Live Cloud Portal Version 8.2.1000

This Product Notice is a formal announcement by AudioCodes of the release of Live Cloud Portal Version 8.2.1000.

This release includes many exciting new features. For a full description of the release, click [here](#) to download the *Live Cloud Portal Release Notes* from the AudioCodes website.

### Major Features

- New Look and Feel Login Page: Service providers and channels can request a paid CCM for FQDN white labeling, including Vanity URL, customized corporate logo, Welcome message and Custom App Registration for Azure authentication and consent.
- The Customer Action drop-down menus have been segmented according to Service Type.
- General enhancements for service provider and channel management:
  - ✓ Service providers, channels and end customers can share the same tenant.
  - ✓ Role-based access control can be implemented for managing global corporate entities and affiliates.
  - ✓ Channels can be enabled for the Zoom and Operator Connect Service Types and customers can be attached to the respective channels.
  - ✓ FQDN White labeling with Vanity URL.
  - ✓ A unique Azure Registration (Custom App Registration) can be configured for Azure authentication and consent. Generated Operator Connect leads also include the credentials of this Custom registration.
  - ✓ Power BI reports can be embedded to Live Cloud portal to provide quick glance Dashboard data for a number of key managed entities including service providers, channels, customers, DIDS and users.

### Affected Products

Live Cloud Portal Version 8.2.1000

### Announcement Date

January 23, 2023



If you have any questions, at <https://www.audiocodes.com/corporate/offices-worldwide>

AudioCodes Ltd. | 1 Hayarden Street | Airport City | Lod | Israel | +972-3-976-4000

[Join our mailing list for news and updates](#)