

Product Notice #0491



Component Replacement for AudioCodes MediaPack™ 1288 Analog Blades

This Product Notice is an official notification by AudioCodes of a component replacement for the MediaPack 1288 (MP-1288) Media Gateway analog blades due to supply chain shortages.

As a result of this component replacement, the software version of the MP-1288 was updated and the hardware revision incremented.

Details

Compatible Software Versions

The updated hardware is compatible with the following software versions:

- Long-Term Support (LTS) version: **7.40A.250.621** and later
- Latest Release (LR) version: Will be added to 7.40.500 (planned to May 2023)

Identifying the Updated Hardware

The analog blades with the updated components can be identified in the device's INI file and in the output of the CLI command `show system version`. The new hardware revision is indicated by "MI" and the current hardware revision is indicated by "XT", as shown in the example below:

```

;----- HW components -----
; Slot # : Module type : # of ports
;-----
;      1 : FXS (MI)      : 72
;      2 : FXS (XT)      : 72
;      3 : Empty
;      4 : Empty
;-----

```

In addition, the hardware revision is indicated on the printed label located on the chassis and blade ("REV").

The MP-1288 devices and blade CPNs, and their corresponding hardware revisions are listed in the table below:

	Customer Part Number (CPN)	HW Unique Identifier	Old HW Revision	New HW Revision
Devices	MP1288-288S-2AC	GTPM01021	P05	P06
	MP1288-216S-2AC	GTPM01025	P05	P06
	MP1288-144S-2AC	GTPM01026	P06	P07
	MP1288-72S-2AC	GTPM01030	P05	P06
	MP1288-288S-2DC	GTPM01101	P05	P06
	MP1288-216S-2DC	GTPM01100	P03	P04
	MP1288-144S-2DC	GTPM01119	P01	P02
	MP1288-72S-2DC	GTPM01145	P01	P02
	MP1288-72S-2AC-TAA	GTPM01167	P2	P03
FXS Blades	FRU-MP1288-FXS-BLD	GTPM01027	P04	P05
	FRU-MP1288-BLD-TAA	GTPM01166	P01	P02

- Notes:**
- The MP-1288 can be installed with a combination of current and new blade hardware revisions. However, the MP-1288 must run a compatible software version for the new blades to be operational.
 - Software versions earlier than the compatible version don't support the new hardware and therefore, must not be loaded to the new MP-1288 hardware revision.

Effective Date

Immediate (from January 2023, MP-1288 will be shipped with the new hardware revision).

Affected Products

MP-1288 and Standalone FXS Blades.

Announcement Date

December 29, 2022.



If you have any questions, contact us at
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