audiocodes

Product Notice #0476

Release of AudioCodes VoiceAI Connect Enterprise
Version 3.8 for General Availability

AudioCodes is pleased to announce the general availability (GA) of Version 3.8 for the **VoiceAI Connect Enterprise** edition.

This version includes many new and exciting features. The key features are listed below.

Key Features

- [Alternative speech providers (speech-to-text or text-to-speech) can be defined for failover in case of a speech-to-text or text-to-speech error during a call.](#)
- [For speaker verification (authentication) services, VoiceAI Connect now supports Nuance Gatekeeper 2.0](#).
- [In scenarios of failure to play an audio file, VoiceAI Connect can now either notify the bot, disconnect the call, or ignore (move to the next action).](#)
- [VoiceAI Connect can now store transcripts externally (cloud), locally, or both.](#)

Resources

VoiceAI Connect website: https://voiceaiconnect.audiocodes.com

VoiceAI Connect documentation: https://techdocs.audiocodes.com/voice-ai-connect

Affected Products

VoiceAI Connect Enterprise edition