

# Product Notice #0473



## Release of One Voice Operations Center (OVOC) Version 8.2 for General Availability

We are pleased to announce the release of OVOC Software Version 8.2 (8.2.265) for General Availability (GA)!

This release includes many exciting new features as well as resolved constraints from previous releases. For a full description of the release, click [here](#) to download the *OVOC Release Notes* from AudioCodes website.

The software for this release is available for download from AudioCodes Services Portal at <https://services.audiocodes.com> (registered customers only).

### Major Features

- Oracle database has been replaced with PostgreSQL:
  - The new database is installed as part of the clean installation and upgrade process.
  - Clean Install (new customers): DVD2 is no longer required to be run separately as part of the clean installation (PostgreSQL is installed from DVD3 as part of the OVOC Application install script). In addition, the database image size has been significantly reduced.
  - Upgrade: The data migration process does not include calls, statistics, and alarms. Upgrade is only possible from OVOC version 8.0 or later. For detailed instructions, refer to the Section "[Restore Backup Data to Separate Virtual Machine](#)" in the OVOC IOM Guide.
- Supports VMWare ESXi 7.0.
- Supports AudioCodes Session Border Controllers (SBC) Version 7.40A.300.
- OVOC-managed SBC devices (Version 7.40A.300 and later) over IPv6. It extends previously available support of OVOC IPv6 connectivity and management for MSBR devices.
- Remote Desktop (RDP) support for additional Windows-based devices (SmartTAP, Meeting Insights, Vocanom of Voice.AI applications; DR-SBA from Generic Applications and UMP-365 Devices).
- Device Manager enhancements:
  - Management of Meeting Room and Peripherals, including upgrade of AudioCodes APP Suite and Peripherals Management
  - Upgrade APK for Microsoft Teams Devices  
Microsoft's SIP Gateway Integration

### Affected Products

One Voice Operations Center (OVOC)



If you have any questions, at <https://www.audiocodes.com/corporate/offices-worldwide>

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