

Product Notice #0459



AudioCodes Fax Server App -- Microsoft Enforcement of TLS 1.2 --

Microsoft recently announced their discontinuing support for Transport Layer Security (TLS) versions 1.0 and 1.1 in Microsoft Office 365, which now accepts only TLS 1.2 negotiations when connecting to it.

For Customers using AudioCodes' Fax Server application, SMTP relay is needed as an alternative whenever a secured connection between the fax server and Office 365 fails in scenarios where the fax server uses a TLS version earlier than 1.2.

As relevant components of AudioCodes Fax Server currently don't support TLS 1.2, the SMTP server address on the fax server can be configured as a local host so that it redirects SMTP messages to the hMailServer (email server), which then negotiates using TLS 1.2 with the remote Office 365 SMTP server.

For step-by-step configuration instructions, click [here](#) to download the *Fax Server Installation Guide*.

Note: AudioCodes Fax Server support for TLS 1.2 is planned for delivery in Q2-2022.

Date of Product Notice

March 3, 2022.

Affected Product

Fax Server Application.



If you have any questions, contact us at
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