

Product Notice #0419



AudioCodes VoiceAI Connect Enterprise Edition Version 2.8

AudioCodes is pleased to announce the availability of Version 2.8 for the **VoiceAI Connect Enterprise** edition.

This version includes many new and exciting features. Some of the key features are listed below. For a full description of this release, refer to the VoiceAI Connect [Release Notes](#).

Key Features

- Support for Nuance's gRPC API for speech services.
- Support for AmiVoice's speech-to-text service.
- Enabling and disabling speech recognition of user (speech-to-text) upon call connect for outbound calling.
- Saving utterances (speech-to-text, text-to-speech, and call transcripts) per bot to a Customer's Microsoft Azure Blob storage.
- Support for a bot stop-prompt event, which immediately stops the prompt played to the user (e.g., play URI or text message).
- Additional statistics—connect time and call duration—is now included in the call status notification (notifyUrl property) sent by VoiceAI Connect for outbound calling.
- Support for the dynamic change of language during the bot conversation for Nuance's WebSocket API speech-to-text service.
- Playing bot message upon answering machine detection for outbound calling is now also supported for Google Dialogflow ES and CX.

Resources

VoiceAI Connect website: <https://voiceaiconnect.audiocodes.com>

VoiceAI Connect documentation: <https://techdocs.audiocodes.com/voice-ai-connect>

Affected Products

VoiceAI Connect Enterprise edition



If you have any questions, contact us at
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