

# Product Notice #0418



## Release of Voca Version 8.0.2 for General Availability

We are pleased to announce the release of Voca Software Version 8.0.2 for General Availability (GA)!

This release includes many exciting new features as well as resolved constraints from previous releases. For a full description of the release, click [here](#) to download the *Voca Release Notes* from the AudioCodes website.

This software includes the native application for Microsoft Teams, available directly from the Microsoft Marketplace and AppSource. The applications allow IT to manage its entire voice ecosystem, including IVRs, all under the Teams hood.

The simple onboarding wizard allows users to instantly try the newly created Voca IVR with a local number (provided by AudioCodes) that is generated on the spot in just 5 minutes. The new IVR can be fully managed through Voca's Advanced Mode.

### Major Features

- Voca now supports six new additional languages via Microsoft Azure Cognitive Services. This indispensable new integration enables Voca to instantly support new languages on demand.
  - ✓ French (France)
  - ✓ Dutch (Netherlands)
  - ✓ Chinese Mandarin simplified
  - ✓ Italian (Italy)
  - ✓ Russian (Russia)
  - ✓ English (Australia)
- Missed call notification for contacts: Voca can now notify organizational contacts via email whenever someone tries to reach them without success. When a caller tries to reach a contact destination that is unavailable, Voca prompts the caller to leave a voice message.
- Attended transfer for DTMF menu: Redirecting incoming calls based on attendance behavior. This can apply to any DTMF key previously defined with a trigger action of "attended transfer".
- Deploying Voca on Azure Cloud: Customers can now install Voca based on their own Azure subscription.
- Voca offers improved resource consumption of the AudioCodes Voice Recognition engine for easier scalability of large deployments. For On-premises deployments over virtual machines (VMs) or hardware, Voca now supports 50 concurrent Voca channels for Microsoft Azure supported languages.

### Affected Products

Voca Conversational IVR



If you have any questions, contact us at  
<https://www.audiocodes.com/corporate/offices-worldwide>

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