

# Product Notice #0413



## AudioCodes VoiceAI Connect Enterprise Edition Version 2.6

AudioCodes is pleased to announce the availability of Version 2.6 for the **VoiceAI Connect Enterprise** edition.

This version includes many new and exciting features, including support for speaker verification and sentiment analysis. Some of the key features are listed below. For a full description of this release, refer to the VoiceAI Connect [Release Notes](#).

### Key Features

- Speaker verification - bot developers on any bot framework can now invoke enrollment and authentication of end users (speaker verification) according to their voice signature. This advanced capability requires a third-party voice verification engine such as Nuance or Phonexia (both supported).
- Support for Google Dialogflow's sentiment analysis, whereby the bot can get an indication of the end-user's attitude (positive, negative, or neutral).
- New REST API for associating phone numbers with bots. Using this API, VoiceAI Connect customers can now control basic routing to their bot.
- Simplified configuration for sending SIP header information to bots.
- Support for Nuance Mix gRPC authentication.
- Call recording enhancements:
  - Bot developers can now pause and resume call recording
  - VoiceAI Connect customers can now configure which calls to record
- Bots can now leave a voice message to end users in case of a bot-initiated outbound call that was answered by an answering machine.
- Microsoft Custom Neural Voice - bot developers can now associate customized neural voices (built with Azure speech services) with their bots.
- Support for Microsoft Azure bot host location (Direct Line endpoint).
- Support for Nuance's advanced speech-to-text features (e.g., wordsets).
- Enhanced media formats for playing pre-recorded audio files.

### Resources

VoiceAI Connect website: <https://voiceaiconnect.audiocodes.com>

VoiceAI Connect documentation: <https://techdocs.audiocodes.com/voice-ai-connect>

### Affected Products

VoiceAI Connect Enterprise edition



If you have any questions, contact us at  
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