

Product Notice #0404



AudioCodes Routing Manager (ARM)

-- Version 9.2 Update (9.2.113) for General Availability --

We are pleased to announce the release of ARM Software Version 9.2 update (9.2.113) for General Availability!

This release includes many new features as well as resolved constraints from previous releases. For a full description of the release, click [here](#) to download the *AudioCodes Routing Manager Release Notes* from AudioCodes' website.

The software for this release is available for download from [AudioCodes' Services Portal](#) (for registered customers only).

Key Features

- Microsoft Teams Local Media Optimization (LMO) is an important feature for enterprise telephone networks seeking to utilize Microsoft Cloud. To perform smooth and easy integration with Teams LMO, ARM introduces two new node roles: Teams Proxy (SBC) and Teams Remote (SBC or MG). ARM performs automatic configuration of relevant Teams LMO related parameter at both sides once operator draws Teams connections between SBC marked with Teams roles. It significantly simplifies provisioning and prevents potential mistakes.
- Emergency Calls Users in Teams. Support for emergency calling for nomadic users, which is mandatory in many regulatory environments, includes recognizing when a call is made to the emergency services, providing information about the caller's location and ensuring the emergency services have the caller's number to enable dispatchers to call them back, if necessary. This is done using:
 - Network administrators can assign Direct Inward Dialing (DID) numbers to AudioCodes' media gateway so that PSTN network users can directly reach VoIP network users. The feature supports calling an emergency service (E911) using the local number of a user located outside that country / region and supports receiving a return call from the emergency service.
 - Site Condition for Policy studio is now supported as a valid matching criterion. This is necessary for the DID masking application in the case of an E911 (Teams emergency call and call-back). This enables customers to manage emergency numbers with a separate pool of numbers for each site (coordinated with Teams definitions).
- Support for service-chaining can now be done using Flow Control in Policy studio. Starting this version, there is a new option to choose the next action after a Policy Studio rule is matched. It's especially useful when defining normalization, DID masking or simple tagging.
- Hexagon's Fraud Management Solution Integrated into ARM for Security Based Routing. In addition to the previously integrated SecureLogix solution, this version provides a call screening solution also with Hexagon's Fraud Management service. SecureLogix solution is recommended for US customers, while Hexagon solution is targeted for European customers.

Affected Products

AudioCodes Routing Manager (ARM)



If you have any questions, contact us at
<https://www.audiocodes.com/corporate/offices-worldwide>

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