

Product Notice #0401



Potential Crash under Excessive use of Syslog Messages in Specific SBC-Gateway 7.2 Versions

A bug has been discovered in our SBCs/Gateways (see affected products and versions below) when using Syslog excessively. This has to do with potential memory overflow in internal Syslog message storage handling, which can cause a crash (restart). This is exacerbated when the debug level is increased (GWDebugLevel).

To avoid this issue, disable syslog and set the debug level to 0 (i.e., EnableSyslog=0 and GWDebugLevel=0).

Customers using Syslog with debug level higher than 0 should upgrade their SBCs/Gateways.

Affected Versions and Fixed Versions

	Affected Version	Fixed Version
LTS Ver. 7.2	7.20A.258.363 7.20A.258.354	7.20A.258.367
LR Ver. 7.2	7.20A.260.109 7.20A.260.110	A fix will be released in February 2021

Affected Products

- MP-1288 Media Gateway
- Mediant 500 SBC & Media Gateway
- Mediant 500L SBC & Media Gateway
- Mediant 800 SBC & Media Gateway
- Mediant 1000 SBC & Media Gateway
- Mediant 2600 SBC
- Mediant 4000/B SBC



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