

# Product Notice #0394



## GA Release of AudioCodes SmartTAP™ 360° Recording Solution Version 5.2 for Microsoft Teams Support

AudioCodes is excited to announce the General Availability (GA) release of Software Version 5.2 for the SmartTAP 360° Recording Solution.

This release includes support for Teams-related features summarized below. For detailed information on this version, refer to the [SmartTAP 360° Release Notes](#).

### Major Features

- Record on Demand, Save on Demand, and Pause or Resume Recording support are now available in SmartTAP for Teams integration:
  - **Record on Demand:** Recording starts from the time the user decides to start recording the call.
  - **Save on Demand:** Recording automatically starts from the beginning of the call and is deleted if the user doesn't trigger Save Recording during or shortly after the call ends.
  - **Pause or Resume Recording:** Recording can be paused and resumed when audio recording of part of the call is not desired.
- SmartTAP 360° for Microsoft Teams with AudioCodes Live can now be deployed in a hybrid model where SmartTAP Teams BOT Service Fabric Cluster is deployed in the Customer's Azure subscription and the SmartTAP Server On-premises, utilizing on-premises Server Message Block (SMB) storage. This model enables Customers to store data on-premises to comply with regulations and policies.

### End-of-Support

This Product Notice is also a formal notification that SmartTAP 360° Version 4.1.0 will reach EOS on December 31, 2020.

### Software Updates and Installations

Software updates for SmartTAP 360° are available for customers who have purchased AudioCodes support packages (e.g., ACTS, CHAMPS, and Enhanced Support) that includes software updates for SmartTAP 360°.

SmartTAP 360° installation and upgrades must only be performed by AudioCodes Services Team or AudioCodes Certified Partners. Please contact your Sales Account Manager or AudioCodes Support for more information at <https://www.audiocodes.com/services-support/maintenance-and-support>.

### Subscribe for Notifications on SmartTAP Software Updates

You can subscribe for notifications on SmartTAP 360° software updates in the AudioCodes Services Portal <https://services.audiocodes.com>. To subscribe to notifications, under "My Profile" settings for your support account, select the "Manage Update Subscriptions" field.

### Affected Products

SmartTAP 360° Recording



If you have any questions, contact us at  
<https://www.audiocodes.com/corporate/offices-worldwide>

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