

Product Notice #0391



End-of-Support (EOS) for SmartTAP™ 360° Version 4.0

This Product Notice is a formal announcement by AudioCodes that SmartTAP 360° Version 4.0 has reached End-of-Support (EOS) status.

No further scheduled maintenance releases or fixes will be provided for this version. For major software versions later than 4.0, AudioCodes will continue providing bug fixes and new features. To benefit from these bug fixes and new features, Customers are encouraged to upgrade their SmartTAP 360° software to the latest software version. Software updates for SmartTAP 360° are available only to Customers who have valid AudioCodes support coverage (e.g., ACTS, CHAMPS, and Enhanced Support).

SmartTAP 360° installation and upgrades must be performed only by AudioCodes Services Team or AudioCodes Certified Partners. Please contact your Sales Account Manager or AudioCodes Support for more information at <https://www.audiocodes.com/services-support/maintenance-and-support>.

Effective Date

July 31, 2020

Affected Products

SmartTAP 360° Recording

Subscribe for Notifications on SmartTAP 360° Software Updates

If you have AudioCodes support coverage, you can subscribe for notifications on SmartTAP 360° software updates on AudioCodes Services Portal <https://services.audiocodes.com>. To subscribe, log in to the Services Portal, from your user account name (top-right corner), choose **My Profile**, and then click **Manage Update Subscriptions**.



If you have any questions, contact us at
<https://www.audiocodes.com/corporate/offices-worldwide>

AudioCodes Ltd. | 1 Hayarden Street | Airport City | Lod | Israel | +972-3-976-4000

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