

Product Notice #0390



GA Release of AudioCodes SmartTAP™ 360° Recording Solution Version 5.1 for Microsoft Teams Support

AudioCodes is excited to announce the General Availability (GA) release of Software Version 5.1 for the SmartTAP 360° Recording Solution.

This release includes support for SmartTAP integration in a Microsoft Teams environment. See a summary of the new Teams-related features below. For detailed information on this version, download the [SmartTAP 360° Release Notes](#) from AudioCodes website.

Major Features

- Offered in Microsoft Azure cloud, hosted by AudioCodes, or by Partner's or Customer's Azure subscription.
- Recording calls of users that are enabled for recording. This includes inbound and outbound PSTN calls, calls with federated users, conferences and meetings, and calls with other platforms such as Skype for Business and Cisco.
- Recording calls of users on different Teams devices, including desktop, web, and mobile applications, and phones.
- Visual recording indication is provided to users who are in a recorded call, joined from their Teams applications, Teams phones, or rooms. Audio notification is provided to users that are on other platforms or to PSTN callers.
- Cloud Security:
 - ✓ Data security at rest: SmartTAP's data at rest is inactive data that is stored physically in digital form such as call records and media. It's stored encrypted utilizing disk encryption, storage encryption, and application-level encryption of the media
 - ✓ Data security in transit: SmartTAP's data in transit is data flowing through the communications network between the various system elements and is encrypted using HTTPS.
- Mapping users from Azure's Active Directory. Users are mapped from Organizations' (Tenant) Azure Active Directory (AAD) and authenticated (login) with SmartTAP Web using their work's Microsoft 365 login credentials.
- Azure Blob storage is utilized for media storage.
- Recording audio of calls and desktop sharing.

End-of-Support

This Product Notice is also a formal notification that SmartTAP 360° Version 4.0 will reach End-of-Support (EOS) on July 31, 2020 and SmartTAP 360° Version 4.1.0 will reach EOS on December 31, 2020.

Software Updates and Installations

Software updates for SmartTAP 360° are available for customers who have purchased AudioCodes support packages (e.g., ACTS, CHAMPS, and Enhanced Support) that includes software updates for SmartTAP 360°.

SmartTAP 360° installation and upgrades must only be performed by AudioCodes Services Team or AudioCodes Certified Partners. Please contact your Sales Account Manager or AudioCodes Support for more information at <https://www.audiocodes.com/services-support/maintenance-and-support>.

Subscribe for Notifications on SmartTAP Software Updates

You can subscribe for notifications on SmartTAP 360° software updates in the AudioCodes Services Portal <https://services.audiocodes.com>. To subscribe to notifications, under "My Profile" settings for your support account, select the "Manage Update Subscriptions" field.

Affected Products

SmartTAP 360° Recording



If you have any questions, contact us at
<https://www.audiocodes.com/corporate/offices-worldwide>

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