

Product Notice #0385



End-of-Life (EOL) for SmartWORKS Boards

This Product Notice is a formal announcement by AudioCodes that the below listed SmartWORKS call recording boards have reached End-of-Life (EOL) status.

Last-Time Buy

The Last Time Buy (LTB) is 1 September 2020 or until inventory is depleted (whichever occurs first). Last delivery date of orders is 30 September 2020. However, please place your LTB orders as soon as possible to avoid lengthy lead times, causing unnecessary delays in delivery.

Software Support

AudioCodes will support the last applicable major version release for these products, for two years from the effective date of this EoL announcement. This software support is limited to workarounds and bug fixes only.

Affected Products

SmartWORKS call recording boards:

- 910-0323-002 DT6409TE
- 910-0329-001 PCM6409
- 910-0702-002 PCM6409-eh
- 910-0801-001 LD409
- 910-0802-001 LD809
- 910-0803-001 LD1609



If you have any questions, contact us at
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