audiocodes

Product Notice #0372

Update to AudioCodes Software Release Policy
-- Session Border Controllers (SBC) and Media Gateways --

This Product Notice announces an update to AudioCodes' software release policy and naming conventions.

For the SBC and media gateway product family, AudioCodes supports two major software versions – latest major version (denoted *N*) with two supported releases, and the latest release of the previous major version (denoted *N-1*):

- **Latest major version** includes two software releases:

  - Latest Release (LR): This release provides new features. Customers are advised to use this release only for deployments that require new features and capabilities introduced in this release. LRs are typically released every 4 months. The current LR (at the time of issuing this Product Notice) is 7.20A.254.xxx.

  - Long Term Support (LTS): This is the most updated stable release of the current major version. This release provides bug fixes and security-related fixes only (i.e. no new features) with stability being the prime goal. LTS versions are based on LR versions and typically released every 12 to 15 months and updated approximately every 2 months. New and existing customers are encouraged to use the LTS release. The current LTS version (at the time of issuing this Product Notice) is 7.20A.204.xxx.

- **Previous major version** is available only as an LTS (N-1) release and includes bug fixes without security updates.

Notwithstanding the above, each major version will be supported for at least two years from its date of release. In addition:

a) In the event of AudioCodes declaring that the software of a specific product is no longer being developed, AudioCodes will support only the LTS of that product.

b) In the event of AudioCodes declaring that a specific product has reached End-of-Life (EOL), AudioCodes will support the LTS of that product, for two years from the effective date of such an announcement.

c) In the cases of a) and b) above, such software support is limited to material bug fixes only.

The next LR (7.20A.256.xxx) is planned for Q1/2020. Once it has gained sufficient reliability and field experience, it will become LTS, replacing the current LTS (7.20A.204.xxx). The current LR (7.20A.254.xxx) is not planned to become LTS.

The latest Software Version Policy can be downloaded from AudioCodes website.