

Product Notice #0322



GA Release of SmartTAP™ Software Version 4.1

Dear All,

We are pleased to announce the general availability (GA) release of Software Version 4.1 for our SmartTAP Recording Solution.

Software updates for SmartTAP are available for download free of charge to customers who have purchased AudioCodes support packages that include software updates (i.e., ACTS, CHAMPS, and Enhanced Support) for SmartTAP.

Major Features

- Microsoft Skype for Business video calls can now be recorded by SmartTAP. The recording of video calls can be enabled per user, played back and also downloaded. These recordings can be filtered according to media type (audio or video) in the Calls page listing the results of the filtered calls.
- New fields have been added to the Calls page listing the results of the filtered calls -- Media Status (OK, Warning or Error) and the corresponding Media Status Reason.
- A new Recording Health Monitoring utility automatically monitors the recordings of users and their associated media. Reports are generated that include information such as the number of call recordings per user and occurrences of silent or no media.
- Microsoft Skype for Business file transfer transactions can be recorded and then viewed in the Instant Messages page in the recorded chat section.

For a complete list of the Version 4.1 features, click [here](#) to download the SmartTAP Release Notes Ver. 4.1 from AudioCodes website.

End-of-Support for SmartTAP Version 2.7.1 and Earlier

This Product Notice is also a formal notification by AudioCodes that SmartTAP Versions 2.7.1 and earlier have reached End-of-Support (EoS) status.

Affected Products

- SmartTAP Call Recording



If you have any questions, contact us at
<https://www.audiocodes.com/corporate/offices-worldwide>