

# Product Notice #0307



## IP Packet Fragmentation Bug Fix for Mediant™ MSBR Series

**Dear Partners and Customers,**

A new software patch has been released to resolve the IP packet fragmentation bug discovered in AudioCodes Mediant Multi-Service Business Router (MSBR) series.

**Problem Description:**

Software Version 6.8.330 was discovered with a bug in IP packet fragmentation when employed with NAT

**Corrective Action:**

Despite the many feature enhancements and resolved constraints in Version 6.80A.330, AudioCodes strongly recommends that you use an alternative version:

- Upgrade to Version 6.8.335.005 or later
- -- or --
- Downgrade to Version 6.8.317.001.



If you have any questions, please use the  
[Support Inquiries Form](#)

