

Product Notice #0224

Mediant MSBR Software Patch for Addressing Memory Leak

Notice Subject

Availability of software patch fix addressing memory leak.

Notice Date

October 2, 2014

Notice Effective Date

Immediate

Affected Product Family

Mediant MSBR series

Severity

High

Notice Details

All AudioCodes Mediant MSBR platforms (Mediant 500L, Mediant 500, Mediant 800, and Mediant 1000) installed with Software Version 6.6 that is later than build 6.60A.247.005 and earlier than 6.60A.283.004, or any 6.8 version earlier than 6.80A.239.005, are subject to a memory leak issue.

Problem description:

During normal operation, the Mediant MSBR maintains a state of traffic flow for various purposes, including firewalling, NAT, etc., for all traffic flows traversing its routing engine. A small memory leak was observed in a few configurations and traffic patterns whenever a flow was terminated (either gracefully or due to expired aging time). This resulted in the Mediant MSBR eventually running out of memory.

Corrective action:

- **Mediant MSBR running Version 6.6:** Upgrade to Version 6.60A.285.007 or later.
- **Mediant MSBR running Version 6.8:** Upgrade to Version 6.80A.244.006 or later.

The software files can be downloaded from AudioCodes Web site (registered users) at <http://www.audiocodes.com/downloads>.