

Product Notice #0216

Hitless Software Upgrade from Version 6.6 to 6.8 on Mediant 2600 and Mediant 4000 in High-Availability (HA) Configuration

Notice Subject

Hitless Software Upgrade to Version 6.8 on AudioCodes Mediant 2600 or Mediant 4000 HA devices must first be performed using an intermediate Version 6.60A.261.003 or later.

Notice Date

July 2014

Notice Effective Date

July 2014

Notice Details

To perform a Hitless Software Upgrade to Version 6.8 for AudioCodes Mediant 2600 and Mediant 4000 HA devices running software earlier than (but not including) **6.60A.261.003**, you must first upgrade the device to an intermediate 6.6 version, **6.60A.261.003 or later**. Only then can you upgrade to Version 6.8.



Note: Customers with software versions in the range of **6.60A.255.002 - 6.60A.258.008** that want to perform the Hitless Software Upgrade should first contact AudioCodes for special instructions.

Affected Products

This Product Notice is applicable to the following products:

- Mediant 2600 SBC with High-Availability configuration
- Mediant 4000 SBC with High-Availability configuration