

# Product Notice No. 0196

## End-of-Support Announcement for SmartTAP Software Version 2.0.x

**Notice Subject:**

End-of-Support (EoS) announcement for AudioCodes SmartTAP Software Version 2.0.x.

**Affected Product Family:**

- SmartTAP Recording Solution

**Notice Date:**

January 22, 2014.

**Notice Effective Date:**

September 01, 2013.

**Notice Details:**

This Product Notice is a formal notification by AudioCodes that SmartTAP Software Version 2.0.0 has reached End-of-Support (EoS) stage. Thus, no further scheduled maintenance releases or fixes will be provided for this version.

Customers with a valid support agreement are encouraged to upgrade (free of charge) to SmartTAP Version 2.3.0 or later. This migration (to the latest version) will ensure continued support and access to the latest feature enhancements and bug fixes. Customers should contact Technical Support to schedule migration to a supported version (as specified above).

AudioCodes software releases are normally supported during two (2) subsequent releases of software versions and for a minimum of two (2) years from the initial release date. Additional software support may be provided to specific customers, based on sales agreements or on a case-by-case basis.