

Product Notice No. 0164

SmartWORKS™ Support for Windows XP

Notice Audience:

This Product Notice is **external**.

Notice Subject:

Discontinued support for Microsoft Windows XP operating system on latest SmartWORKS versions.

Affected Product Family:

AudioCodes SmartWORKS.

Notice Date:

November 20, 2012.

Notice Effective Date:

January 1, 2013.

Notice Details:

AudioCodes is in the process of streamlining its product offering and as a result, SmartWORKS Version 5.8 and later will not offer support for Windows XP. Instead, these SmartWORKS versions will now support Windows 2003 or later (Windows 2008 R2 is recommended).

For customers who wish to continue using Windows XP, SmartWORKS Version 5.7 or earlier must be used. (Please note that as of this Notice Date, the officially supported SmartWORKS software versions are 5.4.x, 5.6.x, and 5.7.x.)